

## Eidos Interactive, Ltd.

*Game Testing for Nintendo® Wii™  
Business Challenge*

### Overview

**Country:** United States

**Industry:** Electronic Entertainment

**Service Areas:** Game Testing

**Customer Profile:** Eidos Interactive, Ltd. is a leading developer of gaming and entertainment software.

**Business Challenge:** Eidos Interactive needed qualified testers able to work on multiple platforms with language verification expertise.

**VMC Solution:** VMC customized a test team and assembled to execute.

#### Benefits:

- VMC's experienced testers were able to complete language and functionality testing in just 7 weeks.
- Because of efficiencies in project management and scheduling, VMC's testers were able to test additional titles in addition to the original scope of work.

### Business Challenge

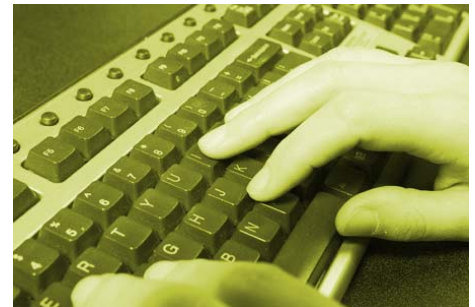
Eidos Interactive, Ltd. is a leading developer of gaming and entertainment software. Included among their titles are the popular franchises *Tomb Raider*, *Hitman*, *Conflict*, *Championship Manager*, *Commandos*, and *Carmageddon*. After a corporate merger, Eidos consolidated its QA group and broadened its outsourcing model for product testing. With the Nintendo® Wii™ title *Escape from Bug Island* in development, Eidos engaged with VMC to provide testing services.

### VMC Solution

VMC assembled a 7-person test team and got to work. As *Escape from Bug Island* had been ported from a Japanese version of the game, the team included language verification specialists in addition to game functionality testers. Based upon Eidos' test plan and test cases, the team launched a test program to identify and report on:

- Game play issues
- UI language issues
- Game documentation language issues
- Test case coverage

At the client's request, VMC was also able to rapidly scale their operations to include testing of other Eidos titles during downtime on the *Escape from Bug Island* project.



*"VMC's ability to shift gears as our requirements changed was a great help to us. We are thrilled with the service we received, and look forward to working with VMC often in the future."*

- Marc Titheridge,  
Quality Assurance Manager



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## Results

Over the course of the five-week testing period, the VMC team was able to successfully complete both game functionality and language verification testing on *Escape from Bug Island*, and to complete testing on several other Eidos titles, including *Merry-Go-Round Dreams* (for PC) and *BIONICLE Heroes* (for Wii). Eidos was very happy with the results. "Our best-laid plans often don't play out the way we originally expect, and VMC's ability to shift gears as our requirements changed was a great help to us," said Marc Titheridge, Quality Assurance Manager at Eidos. "We are thrilled with the service we received, and look forward to working with VMC often in the future."

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## About VMC

VMC is a project management and technology services company specializing in testing, development, IT and technical support solutions. VMC provides consulting, project management, technical services and more to give an innovative face to traditional outsourced IT services. From our quality assurance and product testing, to in-depth technical support expertise and IT implementations and service management, the VMC focus on high quality, expert project management, and communications helps global companies manage more efficiently and effectively.

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Toll-free: 877.393.8622 Fax: 425.558.7703

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